



Good food, Good life

Nestlé South Africa announces voluntary recall of a limited number of KIT KAT products due to the potential presence of glass pieces

As a precaution, Nestlé South Africa is initiating a voluntary recall of a limited number of KIT KAT milk chocolate products due to the possibility that they may contain glass pieces.

To date, we have not received any complaints or reported injuries. We are taking this action out of an abundance of caution having discovered the presence of small pieces of glass during our quality and safety checks.

The affected products were produced over a limited period and this voluntary recall covers only products with specific production codes that you can find on the label.

NESTLÉ KIT KAT 2 Finger Milk 36x20g UTZ MB		
Packaging	Production Codes	Best Before Dates
	 13590177 13600177 13620177 13630177 13640177 20010177 20100177	30 September 2022 31 October 2022

NESTLÉ KIT KAT Mini Bag Milk 32x200g UTZ		
Packaging	Production Codes	Best Before Dates
	 	30 September 2022 31 October 2022
	20120177 20010177 20020177 20030177 13620177 13600177 13610177	

The voluntary recall is limited to products with the production codes listed above only. No other sizes and variants of KIT KAT products (Dark chocolate and White chocolate) are affected by this recall. Milk chocolate KIT KAT products with different production codes from those listed here are not affected by this recall either.

Consumers who may have purchased the products listed above should not consume them but should instead return them to the place where they were purchased, for a full refund. To locate the production code, consumers should look on the side panel of the package.

If you are not sure how to find the production code, or how to return the product, please call or WhatsApp 0860096116 or email consumer.services@za.nestle.com or reach out to us via our social media platforms.

If you have a concern that you or one of your family might have consumed one of the affected products, please consult a medical professional who will be able to provide you with the best advice and guidance.

We are currently investigating what went wrong. Having spotted the problem, we took steps immediately to fix it. We have put in place extra measures to further strengthen our quality and safety checks to make sure it does not happen again.

The quality and safety of our products are the top priority for our company. We understand that people will be concerned and apologize unreservedly to them. We regret very much any inconvenience caused by this recall.

We are working closely with the National Department of Health – Food Control Directorate and will continue to cooperate with them fully on this voluntary recall.

Ends.

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About Nestlé

Nestlé is the world's largest food and beverage company. It is present in 187 countries around the world, and its 291,000 employees are committed to Nestlé's purpose of unlocking the power of food to enhance quality for everyone, today and for generations to come. Nestlé offers a wide portfolio of products and services for people and their pets throughout their lives. Its more than 2,000 brands range from global icons like Nescafé or Nespresso to local favorites like Ricoffy. Company performance is driven by its Nutrition, Health and Wellness strategy. Nestlé is based in the Swiss town of Vevey where it was founded more than 150 years ago.